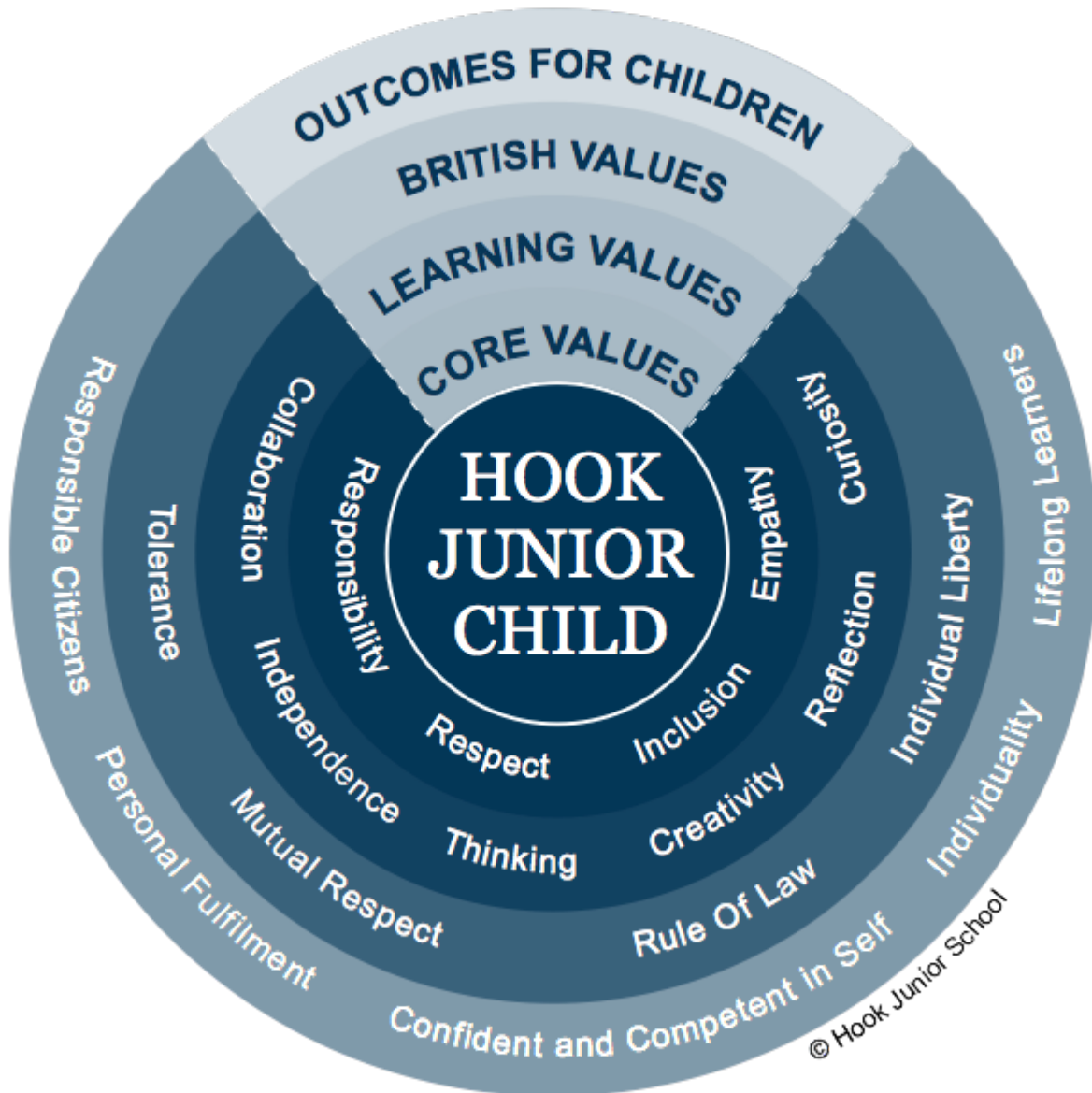


Parent Code of Conduct

Date Reviewed:	December 2023
Next Review:	September 2025
Review Cycle:	Biannually
Reviewing committee:	Senior Leadership Team & Chair of Governors
Linked Policies:	All statutory and school-based policies, practice and operational guidance. Fundamental British Values School values and aims
Signed by Headteacher:	L.Powell
Signed by Chair of Governors:	G.Evans

Hook Junior School Values



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Purpose and scope

At Hook Junior School we believe it's important to:

- Work in partnership with parents to support their child's learning
- Ensure that all staff, pupils and parents are entitled to a safe, respectful and inclusive environment, and that parents are as responsible for creating this environment as school staff.
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at all times
- Behave in a manner that reflects our school values and aims, underpinned by fundamental British values

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our behaviour policy).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the office to direct you to the appropriate member of school staff to help resolve any issues of concern
- Reflect the school values in all aspects of their behaviour

Behaviour that will not be tolerated (this is not an exhaustive list)

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, spitting, using offensive or discriminatory language
- Displaying a temper, or shouting at members of staff, pupils or other parents in person or over the phone
- Threatening a member of staff or any members on school site

- Physically intimidating a member of staff, e.g. standing very close and invading personal space
- Physically harming anyone in any way
- Using aggressive hand gestures such as pointing a finger, shaking a fist towards a person
- Breaching the school's security procedures
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on any social media platform
- Use of physical punishment against your or another child
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking, vaping or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide or therapy dogs after seeking permission)
- Driving aggressively and without due care and attention to other users or within road safety guidelines, within school grounds or community centre car park for school purposes or events.

Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent into school to meet with a senior member of staff or the Headteacher
- Contact the appropriate authorities such as the police where we deem it appropriate
- Seek advice from the local authority's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the Headteacher.

The Headteacher will consult the Chair of Governors and Hampshire Children's Services Legal team before banning a parent from the school site.